

Health Check Package

The Health Check Package provides a comprehensive test of your Censhare Classic installation. Experienced Censhare professionals look at your complete environment and provide actionable recommendations for improvements.

The devil is in the detail

As systems evolve, they undergo numerous configuration changes with the addition of new functionalities and users. Our Health Check Package validates the current configuration and identifies potential optimizations. We also guide your infrastructure roadmap as part of the Health Check. Test your system now and receive a roadmap to a highly efficient and fully operational Censhare system. Improving your system will create a rock-solid and positive experience for everyone, reducing support calls and escalations.

Four Steps to Your Health Check

- 1** Kickoff meeting to identify and understand challenges
- 2** Our team recommends the ideal Health Check Package (Basic or Advanced)
- 3** You provide access to your Censhare Classic instance unless we already have.
- 4** We provide a list of actionable recommendations on how to overcome challenges



More control, higher efficiency

The Health Check Package is the ideal solution to check and improve your Censhare environment and make it future proof. The basic package includes fixed costs; for advanced service, they will be calculated individually. Please consult with your Project or Account Manager.

Basic Health Check

€4,560

Initial consultation to discuss the existing challenges.

Our IT/Support looks at the infrastructure to check hardware sizing

IT/Support checks key aspects of the Application Server

Traffic Light System recommendations report provides the customer/partner with information on how to optimize and improve their system.

This includes but is not limited to:

- Hardware resizing and scaling
- Configuration adaptations including the need for an iterative approach and monitoring if necessary
- Upgrade proposal

Estimations for the recommendations including estimation for providing an Advanced Health Check. Please note that no remediation work will take place during the Health Check.

Advanced Health Check

Pricing depends on the complexity of your system

This option includes all from the Basic Health Check and additionally:

Solution Developer or Project Manager to examine the following options depending on the identified pain:

- Modules
- Project configuration
- UI
- Taxonomy and information architecture
- Integrations
- Online Channel

The above list is for informational purposes; the final scope will be finalized during the assessment.

Provide recommendations on changes required (if any). These include but are not limited to:

- Optimization
- Reconfiguration
- Upgrade related improvements